A guide to using your MyCompass account

Your Online Health Records
After visiting a Fort HealthCare location and providing a 4 digit PIN, you will receive an email invitation to join MyCompass with an access link.

Outpatient's invitation to join Fort HealthCare's MyCompass patient portal has arrived! To protect your health information there are only 90 days to register until this email invitation will expire, so please complete your registration now.

You will create a Cerner Health Account and then connect to MyCompass with the PIN code you provided at a Fort HealthCare location. To complete this registration you will first need to (1) create a Cerner Health Account, and then (2) connect your Cerner Health Account with Fort HealthCare's MyCompass, and finally (3) use your MyCompass PIN code to verify your identity with MyCompass.

To register Start Here (If this link does not get you started, copy and paste the URL below into your address bar)

https://forhealthcaremycompass.iquhealth.com/ch-invites/61904b6096cc4125b31cc6d58381cc02

Follow the steps online to:

1. Create a Cerner Health Account by selecting “Sign Up” on the first page and create your own user name and password (not your 4 digit PIN).
2. Approve MyCompass to connect with your Cerner Health account.
3. Verify your identity with MyCompass using the PIN code you provided at a Fort HealthCare location.

Once you are registered you may visit your account at https://forhealthcaremycompass.iquhealth.com/ to continue accessing Fort HealthCare's online health information services.

If you have trouble logging in or claiming this invitation, please call (877) 621-8014 for customer assistance. Support is available 24 hours a day, seven days a week.

You may also follow this link for more detailed information on how to Get Connected to MyCompass. Here you will find additional information on connecting family members and loved ones into your account.

Note: Protecting the privacy of your health information is important to us so we have made this process very secure. The email provided to you by confidential and the invitation will expire in 90 days.
MyCompass Invitation Process

The access link brings you to this page which provides a brief overview of how to get connected.

MyCompass

Welcome to MyCompass

MyCompass gives you easy access to the tools and services you need to manage your health and the health of your family. Use the real-time view into your hospital electronic health record to view and download information on all of your hospital interactions. Store that information along with your medications, allergies, conditions, emergency medical contact information, and other health-related items in a Cerner Health personal health record (PHR). Use the PHR to share information with trusted family members and create a long-term record of your health across all of your doctors and hospitals.

It's easy!

Follow this simple three-step process to create an MyCompass account. Begin by confirming your relationship to the person the account is being created for.

Are you Cerner?

Our records indicate that the information in this invitation belongs to Cerner. If you’re Cerner, let us know. If you’re not Cerner, but you manage Cerner’s health, let us know that. If you manage Cerner’s health, you will create your Cerner Health account first.

Access to login or create an account
MyCompass Invitation Process

The access link brings you to this page which provides a brief overview of how to get connected.

Verify Your Identity With Us

Provide the requested information to confirm your identity. Then create your personal health record and MyCompass account.

Verify Your Information

Complete Your Information.

What is Your Date of Birth?

[Input field]

Shared secret: Year mother was born

[Input field]

I have read and accept the terms of use and privacy policy.

[Checkbox]

Your 4 digit PIN is used to verify identity

Allows MyCompass to identify you
MyCompass Invitation Process

The access link brings you to this page which provides a brief overview of how to get connected.

Access to create an account

Or

sign in with your existing account
Why do you need so much information to sign up with Cerner Health?

The information you provide is used to create your Cerner Health account and to help ensure that only you can access your account in the future. Some information, such as gender and birth date, may also support specific clinical and health management functionality intended to help you manage your health. Your email address is the primary way to communicate with you and is used to send notifications as well as share important account information.

- CernerHealth FAQ
Getting to MyCompass is easy from FortHealthCare.com/MyCompass. Then, select the MyCompass sign-in button and begin navigating your health.
Use your secure identity to sign into your MyCompass health record from any internet access.
Home Page

In MyCompass patients find access to their health information. Here you may access –

- My Health Record
- My Messaging
- My Appointments
- Health365 eNews
- Share Your Record
- Your Immunization Registry
- Documented Allergies
- Latest Results
- FAQs
- Schedule an Appointment
- Educational Links and Helpful Articles
- Send a Secure Message

Welcome to MyCompass- your direct link to your very own personal electronic health record at Fort HealthCare. With MyCompass, you can manage many of your healthcare issues - easily, immediately, accurately and securely via 24/7 online access. Send messages to participating providers, request prescription refills, review test results, request new appointments and review much of your personal health information. MyCompass empowers patients toward greater involvement, partnership, responsibility and voice in their health - which benefits you, your loved ones and our community.
My Health Record:
In this section you may see your clinical summary, test results, discharge documents, medication lists, procedures and download records.

- Providers have up to 36 hours to review and release test results.
- Results for HIV, STD, Pregnancy, Pathology, Radiology and testing for cancer related conditions (CEA, CEA125) are not provided in MyCompass. Providers will inform patients of these clinical results personally.

You may easily see your current medications and request renewals with the ‘Renew’ button. View your Immunizations to ensure you are current.
**My Messaging**

Here you may send and receive messages with your care provider over a secure network.

Health Maintenance Reminders will help keep you up to date on suggested preventative healthcare practices.
My Appointments

✓ View Upcoming Appointments - Upcoming appointments may be viewed and added to a personal calendar. Important pre-appointment instructions may also be provided here.

✓ Requests, Rescheduling and Cancelling appointments are made simple in the My Appointments section.

Appointment requests require users to select a preferred clinician and provide a first and second choice for appointment times.

Appointments within the next 24 hours most likely will not be cancelled. Patients should call the appropriate office.
Health365 eNews

Is where you may sign up to receive our monthly eNewsletter with rich information on health topics that everyone can benefit from.

We share current health related topics, local events, classes, seminars and healthy recipes too.
Share This Record

Takes you to your *Cerner Account* where caregivers, guardians, spouse may be invited to share your record.

This is also where children 14 and older would invite their parent or guardian to access their record.
Returning to the Dashboard

You may always go back to your Health Record Dashboard (main page) using the Dashboard link in the menu at the top of your My Compass page.
FAQs:

Q: How are staff to handle MyCompass if the patient is a minor?

A: If the patient is under 14, we use the parent’s email. Access to MyCompass by the parent is denied when a child turns 14 and the parent is notified. Children 14 years and older may give their parents proxy access to their MyCompass account, just as adults may.

Q: Can the patient’s Power of Attorney (POA) set up MyCompass on behalf of the patient and use their own personal e-mail address?

A: Yes. A patient’s POA guardian may receive an email invite.

Q: Is MyCompass available to patients without a Fort Medical Group primary care provider?

A: Yes. We prefer enrollees to have a Fort Medical Group provider, though it is not necessary.

These and more answers may be found using the FAQ link below.
Thank you for using MyCompass.

Your Online Health Records

24/7 Help Line: 877-621-8014