



## Fort HealthCare Launches Virtual Care

As of Tuesday, March 12, e+Care has been made available to the public to use. E-visits are accepted on any computer or mobile device between 7:00 a.m. – 7:00 p.m., 7 days a week for a fee of \$25 per visit, payable by credit card. Our local providers can help you online in **60 minutes or less**. There's no need to make an appointment or to leave home or work to complete a virtual visit with a provider.

Currently, during regular clinic hours, the pool of available providers is broad to include PAs and NPs, allowing a variety of different providers the opportunity to pick up an e+Care visit. After regular clinic hours, the pool of available providers is the primary care on-call coverage.

### What conditions are appropriate for e+care?

- Acne & rosacea
- Tinea
- Burns
- Oral mouth sores
- URI
- IBS
- Diaper rash
- Eczema
- Allergic rhinitis
- Lice
- GERD
- Influenza prevention
- Ingrown toenail
- Low back pain
- Motion sickness
- Eye conditions
- Quit tobacco
- STD
- Shingles
- Ear pain
- Tick bites
- General skin conditions
- Yeast infection

Visits for these conditions follow strict algorithms (approved by medical staff) that determine whether a visit will go to the queue or be referred out of the algorithm, in which case the patient will be instructed to seek treatment in person.

Once visits go to the queue, providers still have control to complete the visit or refer the patient for treatment. Treatment options are limited to what is built in the algorithm. If a provider disagrees with the treatment options, the patient should be referred for in-person treatment. If a visit cannot be completed in e+Care, there is no expectation to continue the visit outside of e+Care.

### What is the next step?

If you have not already set up

an account or used e+Care, the next step for you is to set up an account online. We encourage you to set up an account right away, so you can use the e+Care service whenever the need arises. In order to complete a visit during the trial period, you must use the promo code:

FHCECARE when prompted. After the trial period has ended, you can use the same online account for your visit. More information about how virtual visits work, a list of conditions we will be able to treat, and further instructions for setting up your account can be found online at:

**FortHealthCare.com/  
eCare.**



## LAB WEEK is in April!

Celebrate with us during the week of April 29-May 3

**SILENT AUCTION** in the **OUTPATIENT LAB** at the hospital!

**Runs Monday-Friday** that week, 6a - 6p.

**All funds will be donated to St. Coletta.**

Questions? Call the Lab at x5250



# SATURDAY MAY 18

Fort HealthCare Partners

6:00 P.M. SOCIAL HOUR/CASH BAR • 7:00 P.M. GAMES

PRIZES & SILENT AUCTION

BINGO

# CASINO NIGHT



## JANSEN'S BANQUET HALL

1245 WHITEWATER, AVENUE • FORT ATKINSON, WI

**Ticket Cost:** 1 person \$40 • 2 people \$75 • Includes hors d'oeuvres

FOR TICKET INFORMATION STOP IN OR CALL VOLUNTEER SERVICES. RESERVATIONS DUE NO LATER THAN MAY 1ST.



## Fort HealthCare **RESPECT** NOMINATIONS

*Thank you!*

Jill from Radiology would like to nominate Carlin Brien of the Transport department for their excellence, responsiveness and teamwork. "Oh my goodness! Carlin has been our 2nd shift lifesaver for several months now. He is the muscle that allows me to do my job efficiently. His response to calls is quick, and his ability to prioritize tasks is spot-on. He stays around to help lift difficult patients without my request, and he "never lets you see him sweat". On several occasions sweet little older ladies have commented on how kind and gentle he is. He has a very busy load with school and work - but when he is here he is ALL in! Thanks to Carlin for his tremendous work ethic!" Thanks, Carlin!

Dawn Hove of the Emergency Services department would like to nominate Denise of EVS for their responsiveness, sensitivity and teamwork. "We appreciate Denise for delivering prompt and courteous service. During very busy situations Denise understands time sensitivity and will still complete jobs with a smile on her face. Thank you Denise Bajaj for striving in high quality service." Thanks Denise!

Lea Voelz from the Wound and Edema Clinic would like to nominate Colleen Buedler of the Wound and Edema Clinic for their responsiveness and teamwork. "Colleen is always willing to work to be a part of the team and helps with things right away when she is asked, without complaining. She is always willing to help out and always goes above and beyond to make sure she is giving the CNAs at our clinic as much help as she possibly can. I really appreciate all the help I get from Colleen." Nicely done!

## FOUNDATION NEWS

### Women Who CARE Sponsors Wine Tasting to Support School Nurses

Women Who CARE is hosting a wine tasting on Thursday, May 2 at Cambridge Winery from 5 – 7:30 p.m. The event will support their 2019 project to provide education for FHC's school nurses during the summer break. In addition to the wines, attendees will learn about the important role school nurses play in the lives of students and area schools. There will be silent auction, 50/50 raffle and other opportunities to support the school nurse program.

Tickets are \$25. Members of Women Who CARE attend free. For more information or to RSVP, contact the Foundation office at (920) 568-5404 or [WomenWhoCare@forthc.com](mailto:WomenWhoCare@forthc.com).

### Thank You for Supporting Our Foundation

Thank you to all of the employees and providers who donated to the Fort Memorial Hospital Foundation's I Care I Give appeal. As of April 1, you donated \$12,164 to support Fort HealthCare's mission and operating priorities.

During 2019 your contributions will help to fund projects like: School nurse training; Movin' & Losin' Families; ICU equipment and training in memory of Dr. George; voucher programs for mammography, indigent patient discharge medications and cardiopulmonary rehabilitation patients; Scholarships and much more. Anyone who wants to participate is welcome to contribute at any time. Contact the Foundation office for more information.



## Fort Memorial Hospital is Recognized by The Chartis Center for Rural Health as a 2019 Top 100 Rural & Community Hospital

Fort Memorial Hospital, Fort Atkinson, WI announces it has been named one of the Top 100 Rural & Community Hospitals in the United States by The Chartis Center for Rural Health. Regarded as one of the industry’s most significant designations of performance excellence, the annual Top 100 Rural & Community Hospitals award is based upon the results of the Hospital Strength INDEX® from iVantage Health Analytics.



Hospitals recognized as a Top 100 facility scored in the top 100 among all rural and community hospitals nationally. Now in its ninth year, the INDEX leverages 50 rural-relevant indicators across eight pillars of hospital strength (i.e. Inpatient Market Share, Outpatient Market Chare, Cost, Charge, Quality, Outcomes, Patient Perspective and Financial Stability) to determine an overall score for each hospital. Each of the INDEX’s 50 indicators is culled from publicly-available data sources.

“In an era of increased complexity and uncertainty, Top 100 hospitals have established themselves as a bellwether for rural provider performance,” said Michael Topchik, National Leader of The Chartis Center for Rural Health. “Top 100 status is a real indicator of how proactive these hospitals are when it comes to pushing for performance improvement in areas such as quality, outcomes, patient safety, market share and finance.”

Top 100 Rural & Community Hospital Resources:

The list of this year’s Top 100 Rural & Community Hospitals, as well as the 2019 INDEX methodology, can be found at [www.ivantageindex.com/top-performing-hospitals](http://www.ivantageindex.com/top-performing-hospitals).

To learn more about The Chartis Center for Rural Health or to speak with someone regarding the INDEX and the 2019 Top 100, please email Billy Balfour at [wbalfour@ivantagehealth.com](mailto:wbalfour@ivantagehealth.com).

## Fort Memorial Hospital receives 5 Star rating from CMS

Fort HealthCare is proud to share that Fort Memorial Hospital, Fort Atkinson, WI was named one of only 293 hospitals (out of 4,500 hospitals that participate) in the nation to achieve overall 5-Star ranking in the Medicare Hospital Compare performance measure. The more stars earned the better a hospital performed on quality measures. Three stars is the most common rating for a hospital according to Medicare. Fort Memorial Hospital received the highest possible rating of 5-Stars.

For more information go to [www.BeckersHospitalReview.com/rankings-and-ratings](http://www.BeckersHospitalReview.com/rankings-and-ratings)



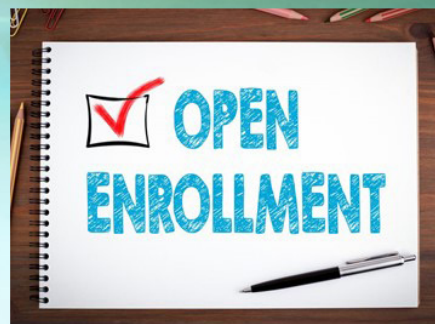


## 2019 Benefits Enrollment

Open Enrollment is just around the corner –  
Enrollment Dates: April 1<sup>st</sup> – April 15<sup>th</sup>

Want Help with Enrollment? Stop by the HR Department (1<sup>st</sup> Floor)  
during one of our Help Sessions:

- Tue. 4/2; 3 – 4 pm
- Fri. 4/5; 11:30 am – 12:30 pm
- Tue. 4/9; 2-3 pm
- Thur. 4/11; 7:30 – 8:30 am



## Direct Access PT/OT

*Did you know that most commercial health insurance companies  
**DO NOT** require a referral for Physical or Occupational Therapy?*

This includes UMR FortCare insurance as offered for Fort Healthcare employees as well as Dean Care, United Healthcare, Aetna, Physicians Plus, WPS, Anthem, and others!

If you are having pain and are looking to recover in the **quickest**, most **efficient**, and most **affordable** way possible then consider Direct Access Physical or Occupational Therapy today!

Contact one of our three area clinics and get on the road to recovery now!

**Fort Atkinson Therapy and Sport Center - (920) 563 - 9357**

**Whitewater Therapy and Sport Center - (262) 473 - 5599**

**Lake Mills Therapy and Sport Center - (920) 648 - 8170**