

Fort Memorial Hospital Receives an 'A' for Patient Safety for the Spring 2019 Leapfrog Hospital Safety Grade



Fort Memorial Hospital was awarded an 'A' from The Leapfrog Group's spring 2019 Leapfrog Hospital Safety Grade. The designation recognizes Fort Memorial Hospital's efforts in protecting patients from harm and providing safer health care. The Leapfrog Group is a national nonprofit organization committed to improving health care quality and safety for consumers and purchasers. The Safety Grade assigns an 'A', 'B', 'C', 'D' or 'F' grade to hospitals across the country based on their performance in preventing medical errors, injuries, accidents, infections and other harms to patients in their care.

Mike Wallace, President and CEO, states "quality and safety are a priority of our employees and receiving this 'A' rating once again is something we are proud to be recognized for."

"To be recognized nationally as an 'A' hospital is an accomplishment the whole community should take pride

in," said Leah Binder, president and CEO of The Leapfrog Group.

"Hospitals that earn an 'A' grade are making it a priority to protect patients from preventable medical harm and error. We congratulate hospital leaders, board members, staff, volunteers and clinicians who work so hard to earn this A."

Developed under the guidance of a national Expert Panel, the Leapfrog Hospital Safety Grade uses 28 measures of publicly available hospital safety data to assign grades to more than 2,600 U.S. acute-care hospitals twice per year. The Hospital Safety Grade's methodology is peer-reviewed and fully transparent, and the results are free to the public.

Fort Memorial Hospital was awarded an 'A' grade when Leapfrog announced grades for the spring 2019 update. To see Fort Memorial Hospital's full grade details, and to access patient tips for staying safe in the hospital, visit hospitalsafetygrade.org and follow The Leapfrog Group on Twitter and Facebook.

About The Leapfrog Group

Founded in 2000 by large employers and other purchasers, The Leapfrog Group is a national nonprofit organization driving a movement for giant leaps forward in the quality and safety of American health care. The flagship Leapfrog Hospital Survey collects and transparently reports hospital performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The Leapfrog Hospital Safety Grade, Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections.





FORT HEALTHCARE Z[★]Z[★]Z[★] SLEEP CHALLENGE Z[★]Z[★]Z[★]

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Fort HealthCare **RESPECT** NOMINATIONS

Thank you!

Dani of the EVS department would like to nominate Melissa Kieckhefer of the ER department for their empowerment. "Melissa Kieckhefer is an amazing nurse with so much knowledge. This past week I was unsure of something and Melissa shared her knowledge with me so I could do my job more effectively and with confidence."

Dani of the EVS department would like to nominate Ashley Kuehl and Melanie Kutz of the MSP department for their professionalism and sensitivity. "Ashley and Melanie are sensitive to situations and people involved. They handle situations in a kind and professional manner."

Denise Bajaj of the EVS department would like to nominate Dani Parker of EVS for her cultural diversity, empowerment, excellence, professionalism, responsiveness, sensitivity and teamwork. "First of all she has always been there to help me. Whatever questions you have she will answer it for you. She always does a great amount of teamwork. When I am busy she is there with a helping hand. Thanks Dani for being a great co worker! Keep up the good work!"

Misty Croson would like to nominate Aaron Antczka of IT for their excellence, professionalism, responsiveness, sensitivity and teamwork. "Aaron recently went above and beyond to help me with a phone issue. I am grateful for his responsiveness and sensitivity to the situation. He recognized the challenges I would endure and he quickly navigated through the process. His patience and professionalism was appreciated as he had to guide me through a situation that I had already been taught."

Denise Bajaj of the EVS department would like to nominate the entire OB Staff for their cultural diversity, empowerment, excellence, professionalism, responsiveness, sensitivity and teamwork. Denise says, "It's always a pleasure working with every single staff member of OB. They are all so great with the patients and their families as well as friends. They provide great service and always on top of things. Whenever I have questions, they always give me an answer and they always have a helping hand whenever I need it. They always have me smiling and laughing. I always look forward to coming upstairs to work with them. Thank you for being so fun and amazing! And thank you for making me feel that I am part of the team. You all deserve this nomination! Keep up the good work shining stars!"

Brian Connery of the Wound department would like to nominate Tricia Abendroth of the Wound and Hyperbarics department for their excellence, professionalism and teamwork. "Tricia is always there to go over and beyond for her patients. She does the little things that makes the treatments of patients not only tolerable, but comfortable and pleasant. I honestly believe every one of her patients look forward to seeing her everyday. She is an excellent teacher and I observed her teaching most of our staff over the last months for her position so that her patients are well taken care of if she is away. She is a great coworker and friend and I look forward to working with her for the years to come."

Misty Croson of Lake Mills CWH would like to nominate Melissa Schroeder of IT for her cultural diversity, empowerment, excellence, professionalism, responsiveness, sensitivity and teamwork. "Melissa has helped me, staff, and the clinic numerous times in the last couple of weeks. Her communication, willing to problem solve, teach and professionalism was top notch. She understands not everyone speaks the IT language and is respectful at helping us navigate through."

Yvette Torres of Lake Mills would like to nominate Jennifer Pirkel of Patient Financial Services for their excellence, responsiveness and teamwork. "She helped answer questions regarding an insurance prior authorization. She was willing to take a look into it and help out without me asking. She also helped with the charting component of the prior authorization."



FOUNDATION NEWS

Florence Falk Nursing Scholarship

On behalf of Florence Falk's family, Fort Memorial Hospital Foundation is pleased to announce the creation of the Florence Falk Nursing Scholarship.

Florence Falk was a L.P.N. at Fort HealthCare for 50 years. All of those years were spent in Obstetrics helping to deliver over 11,000 babies born at the hospital. The Florence Falk Nursery at the hospital is named in her honor. After retiring from the Birthing Center in 2009, Florence continued using her nursing skills. Florence was a leading volunteer at Rainbow Hospice and Fort HealthCare Partners. She also continued working part time assisting with community health screenings.

The Florence Falk Scholarship Fund is established in her memory to assist nursing students who have a demonstrated financial need. Florence loved helping new nurses learn the clinical and personal skills to succeed in a nursing career. Being a nurse was her dream as young girl. Florence's passion for nursing is the reason her career is commemorated with this scholarship.

Memorial funds collected by the family have been donated for the scholarship. The family appreciates contributions received from Fort HealthCare's employees, providers and volunteers. Anyone wishing to donate to the Florence Falk Nursing Scholarship is welcome to do so. You can send a check to the Foundation or give online at www.forthehealthcare.com/foundation.

Cardiac Rehab Codes

Cardiac Rehab, located on the 1st floor at the hospital, is a FREE gym opportunity that is available to all employees and Partners to use during designated hours (Monday-Friday before 6:30a and after 2:30p, and 24/7 on weekends). As of 5/20/19, the cardiac door code changed—in order to receive this information, please contact Cardiac Rehab at x5349 or Community Health and Wellness at x5475. If you need to set up an orientation, please contact either of those numbers, and we'd be happy to take care of this for you!





Wellness Champion/Clinic Highlight

Fort HealthCare has had a well-known success within the wellness program, and it continues to be stronger by the incorporation of “Wellness Champions”. These Fort HealthCare employees were either nominated by coworkers, or knew that they have a passion for wellness and changing the culture of health—and one Wellness Champion that stood out the month of May was Internal Medicine and Pediatric’s own Ryatisima Blue.

Ryatisima created a Bingo Challenge for the Internal Medicine and Pediatrics clinic that incorporated both exercise and random acts of kindness. The exercise bingo had different ‘levels’, all the way from desk bingo to hard bingo, which allowed staff of all exercise and physical levels to participate. Ryatisima noted that “I wanted an exercise Bingo that was specially made for the people who can’t do all the exercises on the regular exercise challenges. I found that several people don’t participate in the company challenges because of physical limitations. [So] I made one up for people who have knee /hip and leg injuries, and opened it up for the desk exercises so that people who really don’t exercise could participate if they wanted.”

Participants would receive an email on various days from Ryatisima about what the Bingo of the day was (4 corner, 2 lines, etc.) and if they had it, they could come get a prize. The department had larger and smaller gifts, and the larger gifts were harder to earn, but could be won by scoring a bingo on both the exercise and the random acts of kindness bingo.

Prizes were donated by both Fort HealthCare Marketing and the staff of the clinic, which included:

- Bags/Stress balls (Marketing)
- Jimmy John’s gift certificates
- Lottery scratch offs
- Warhawk gear
- Wine
- Bath and Body products
- Towels
- Etc.



In all, 25 clinic staff members participated in the challenge, and Ryatisima noted when asked what positive changes did she see in the clinic: “Even though some did not win bingo challenges, I saw people actually exercising, that may not all the time. I saw how much people will do the challenges had good prizes, such as the wine lol. Some took the challenge home to have family do it with them. It got me moving more.” Another participant, Pediatric Nurse Practitioner Heidi Jennrich noted “Shout out to Rya for getting me motivated with bingo. I actually got moving and exercising to fill my bingo card. She did instill positive change that I needed as well as others in the clinic. I would have not moved/exercised as much as I did the last 3 weeks without her motivations. This was a fun way to keep people motivated and engaged.” Awesome job Internal Medicine and Pediatrics and awesome work Ryatisima Blue!

