

# Awards & Recognition



Fort Memorial Hospital was named one of only 483 hospitals in the country to achieve an overall 5-Star rating from the Centers for Medicare & Medicaid Services (CMS) in the 2023 Overall Hospital Quality Star Ratings.

For the 5th consecutive year, Fort HealthCare was recognized as a 2023 Top 100 Rural & Community Hospital. Compiled by The Chartis Center for Rural Health, this annual recognition program honors outstanding performance among the nation's rural hospitals based on the results of the Chartis Rural Hospital Performance INDEX™.



In 2023, Fort HealthCare once again received certification for its pulmonary rehabilitation program by the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR). This certification is recognition of Fort HealthCare's commitment to improving the quality of life of patients by enhancing standards of care.

Fort HealthCare has earned the Milwaukee Journal Sentinel Top Workplaces Award for the ninth year in a row. Top Workplaces recognition is awarded solely on the anonymous feedback of employees provided in a research-backed survey that measures organizational health and employee engagement. This year, Fort HealthCare has also received the Top Workplaces USA 2023 Award.



Fort HealthCare earned the 2023 Top Workplaces Culture Excellence Award for Purpose & Values. Top Workplaces Culture Excellence awards celebrate organizations that excel in specific areas of workplace culture and is determined solely from employee feedback gathered through a third-party survey.

In May, University of Wisconsin Organ and Tissue Donation awarded Fort HealthCare the Excellence in Tissue Donation Award for their donation performance in 2022.



James Nelson, SVP/CFO of Fort HealthCare, has been with the organization for the past 25 years and was recently recognized by the Titan 100 organization for his accomplished business leadership and passion to deliver exceptional healthcare services to our community.



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## Stay up to date on news and current health topics.

- 1 Sign up for our eNewsletter:**  
To receive our free, monthly email newsletter that covers an array of health topics, community events, new offerings, and more, simply scan the QR code or go to [FortHealthCare.com](https://FortHealthCare.com).
- 2 Tune into The FortCast podcast:**
- 3 Engage with us on social media:**



## Thank you to everyone who donated to Love Lights this year!

Funds raised during the 2023 Love Lights campaign will be used to help subsidize the cost of the CareLine, a personal emergency response service, for those who cannot afford it. Funds will also support multiple healthcare scholarships for students and professionals in the community.

» To view the Donor Booklet from this year, visit [FortHealthCare.com/LoveLights](https://FortHealthCare.com/LoveLights).

**Thank you to our wonderful Fort HealthCare Partners Volunteers** for everything you do to support patients, staff, and the community!



I am thrilled to be addressing our community at the conclusion of my first year as President and CEO at Fort HealthCare. FHC is thriving and has been planning for the future despite a very challenging time for our country's healthcare delivery system. First and foremost, I thank our dedicated staff and leadership for helping us to weather the storm. We are bound together by our steadfast mission to improve the health and well-being of our community. Our culture is special and is a major reason why we have been the trusted healthcare partner in our communities for over 80 years!

Progress also means changes to our "brick and mortar". It is important for Fort HealthCare to be good stewards of our facility and to continue to update and improve the buildings over time. Our next major remodeling project will be consolidating several clinical services onto the main campus. By placing many of our services together on the Fort HealthCare campus, patients will spend less time navigating across town. Our goal is to optimize the patient experience, and unifying the location of multiple clinical services will help accomplish that. It will also help Fort HealthCare be fiscally sustainable and responsible by eliminating several building leases.

As we look to the future, the best way to achieve our mission is to do so as an independent, community health care system. This status provides us the agility to continue to provide the community with financially sound, viable and locally based healthcare. We look forward to our continued partnership to achieve better health!

**Michael R. Anderson, MD**  
President & CEO

In addition to a strong history, we are committed to investing in our future. Through intentional study, we determined that expanding our service lines to areas of limited access was essential. This past fall, we added, for the first time, Fort HealthCare Cardiology, Pulmonary, and Sleep Medicine services. These additions will dramatically improve access for our community members into these critical specialties. We are also improving digital access for patients and caregivers so they can easily view current and past health information and communicate with providers electronically.

# Fort HealthCare's reach goes beyond our walls in supporting ALL of our community members.



Cambridge

Lake Mills

Johnson Creek

Fort HealthCare's School Nurse Program allows the nurses working in the area schools access to all the resources that Fort HealthCare has available. \$145,040 was donated towards our School Nurse Program.

Fort HealthCare provided Rock River Community Clinic free radiology services valued at \$431,138 and additional sustainability funding of \$232,500.

Jefferson

Helenville



Fort HealthCare also supports organizations, schools, wellness events, and more. Last year, over \$138,000 was donated in sponsorships to over 65 local organizations.



Fort Atkinson

Over \$50,000 was donated towards Fort Atkinson Meals on Wheels.

231 total units of blood were donated at Fort HealthCare community blood drives, helping an estimated 693 patients in need.



\$25,902 was donated towards our Reaching Out Respite program.

Palmyra

Whitewater

In 2023, 85 mammogram vouchers were given to uninsured or underinsured patients to be able to receive potentially life-saving mammograms.

This past year, Fort HealthCare provided more than \$536,874 in uncompensated charity care and \$9,922,564 in unreimbursed Medicaid.

Fort HealthCare's Pharmacy department held a Pharm to Tables food drive, donating 272 pounds of food to local food pantries.

**THANK YOU to the many organizations who support Fort HealthCare's Mission and Vision and contribute towards our Mammogram Voucher program!**

Jefferson 1/2 Mile ATV Club

JX Gives Back Family Foundation, Inc.

American Family Insurance Agents

Nestle Purina Pet Care



## Fort Memorial Hospital Foundation

The Fort Memorial Hospital Foundation is dedicated to supporting the strategic goals and Mission and Vision of Fort HealthCare. These initiatives directly support our patients and the communities we serve.

- » \$29,500 was contributed towards scholarships to local students pursuing healthcare careers.
- » The Community Health & Wellness department was able to purchase new CPR equipment with the Foundation's financial support.
- » \$38,000 was granted to our Emergency Department to purchase a Belmont Rapid Infuser, a leading medical device in combating hypothermia and blood loss.
- » The Foundation supported the Cardio-Pulmonary Rehab department with a tuner replacement for their audio/visual equipment.
- » Women Who Care donated \$11,939 for Rock River Community Clinic:
  - Nitrous Oxide Regulator for dental clinic - \$4,613
  - Scientific Electrode Sensors for VFC Program - \$1,967
  - Pharmacy refrigerator for VFC Program - \$5,357
- » Women Who Care also donated \$13,985 towards School Nurses' training classes and equipment.

## Community Partnerships Spotlight Second Harvest Pilot Program

In June 2023, Fort HealthCare joined a free Second Harvest Pilot Program entitled "HungerCare". The program invited 20 individuals within the Fort Atkinson School District suffering from a chronic disease to be recipients of monthly, prescription food boxes. These boxes included fresh produce, protein, and healthy dry goods, as well as simple recipes outlining how to use the items. FHC receives and briefly stores the items for same day delivery. FHC employees volunteer over their lunch hour to deliver the boxes to the participants.

## Community AED Project

10 AEDs were purchased through a grant from the Fort Atkinson Community Foundation. Fort Atkinson organizations such as churches and community gathering spaces and places were targeted to ensure that they had operational AED devices on site. Fort HealthCare provided free AED and "hands only" CPR training to each of these entities.



**OUR MISSION** { IMPROVE THE HEALTH AND WELL-BEING OF OUR COMMUNITY }

**OUR VISION** { BE THE HEALTHIEST COMMUNITY IN WISCONSIN }